

ATTACHMENT A

| <p>Statistical Analysis of 50 weeks<br/>(source: DAFF weekly snapshot)<br/>(range: week ending 19 Sep 2022 - 28 Aug 2023)</p> | Totals  | % of Total | Average per week | % of Average | Notes  |
|---|---------|------------|------------------|--------------|--|
| Lodgements made   | 359,210 | 100.0%     | 7,184            | 100.0%       |  |
| Lodgements awaiting assessment  | 68,492  | 19.1%      | 1,370            | 19.1%        | <p>Min Level: 88 (1.3%); Max Level: 3497 (50.3%)...in last reported period (Aug 2023), the average per week was 2,224 entries, 32.9% of total lodgements</p> <ul style="list-style-type: none"> <li>• <b>Highlights that the department when resourced properly, can achieve as low as 1.3%, but when inadequately resourced, the severity of the impact of 1 in every 2 lodgements causing delays to industry.</b></li> </ul>   |
| Lodgements awaiting further information broker  | 34,568  | 9.6%       | 691              | 9.6%         | <p>Min Level: 554 (8.0%); Max Level: 902 (10.1%)...in last reported period (Aug 2023), the average per week was 668 entries, 9.9% of total lodgements</p> <ul style="list-style-type: none"> <li>• <b>Highlights that the brokers are consistently achieving 90.4% accuracy in lodgements, however with min/max of 8%/10.1%, and taking into account the level of manual checking required, argument can be made that, in the current environment, 9.6% of lodgements awaiting further information is near best the industry can achieve.</b></li> <li>• <b>Given the consistency and stability of this metric throughout the year, this data should allow DAFF to consider this metric as constant, and should assist quantifying and maintaining resource levels accordingly.</b></li> </ul> |